

ICMS Rollout

By Phase
As of January 2005

	<u>Date</u>	<u>Function</u>	<u>Details</u>
Phase 1	Apr-05	Unit and System Testing	Testing begins for scanning, creating, and processing new claims
	Jun-05	Document Capture	New mail procedures begin. All new mail goes to document prep and scanning Open and Active files are prepped and scanned as needed Open but not active files are prepped and scanned as time allows FAX documents can be received directly into the ICMS system Key data is entered into ICMS for basic processing of a new claim
		Workflow Processing: Claims Processing, Licensure, QA	Workflow procedures support the creation of claim documents; includes the processing of WC-1, WC-14, WC-2, WC-4 and ancillary documents associated with claims ICMS workflow includes benefit calculation, settlements, lump-sum advance payments and coverage verification from NCCI. Supplemental data is entered for Claims Processing, Licensure & QA, Settlements Based on workflow, ICMS will generate documents for Claims, Licensure & QA, Settlements
		GO System	Hearing Div, ADR, Appeals, Managed Care, Info & Referral continue to enter data into GO system New Claim data is entered into ICMS and copied to the GO system Hearings, Appeals, ADR, Managed Care, Info & Referral can view scanned documents in ICMS
Phase 2	Nov-05	Workflow Processing: Hearings, ADR, Appeals	Complete workflow processing now exists for Hearings, ADR, and Appeals. Workflow includes case assignment, scheduling/docketing, conducting hearings & conferences; generation of orders; notification to parties. Additional data is entered for Hearings, ADR, and Appeals Based on workflow, system will generate documents such as notice of hearings, resolution of matters, or transmittal of orders for Hearings, ADR, and Appeals
		GO System	Managed Care and I&R continue to enter data into GO system Scanned documents can be viewed in ICMS
		Paper Files	Active files are being converted to electronic image
Phase 3	Jan-06	Workflow Processing: Managed Care and I&R	Managed Care and Info & Referral workflow is now included in ICMS. SBWC can receive and send electronic rehabilitation plans, issue and sign administrative decisions, and collect performance feedback on rehabilitation suppliers. Workflow generates documents for all divisions The strategy for migrating all data from GO is finalized
		Web-based submission of claim documents	Documents related to claims can now be submitted over the Internet. Attorneys, claimants, insurers, self-insurers, TPA, physicians, rehabilitation suppliers can submit documents to SBWC over the Web.
		Paper Files	Most files now exist in electronic format; paper documents are converted to electronic form as soon as they arrive
Phase 4		EDI	First Reports of Injury (WC-1 and WC-14s) and Subsequent Reports can be submitted via Electronic Data Interchange (EDI) format
	Mar-06	Internet	External interfaces for full web-submission of documents completed Data warehousing and ad-hoc reporting is finalized All data from GO is migrated to ICMS
		Paper Files	All paper files have either been closed or converted to electronic image